

Report to the
Joint Legislative Commission on Governmental Operations and the Joint
Legislative Oversight Committee on Mental Health, Developmental
Disabilities, and Substance Abuse Services

Report on
“An Act Requiring the Department of Health and Human Services to
Develop a Central Listing of Mental Health Facilities Designated to Assist in
the Placement of Individuals to be Involuntarily Committed and Require
Area Authorities to Maintain a Crisis Response Service”

Session Law 2005-371
House Bill 1112

March 1, 2006

Division of Mental Health, Developmental Disabilities and Substance Abuse
Services
Department of Health and Human Services

LME	Percent of Persons Receiving Emergent Services Within 2 Hours of Request					Percent of Persons Receiving Urgent Services Within 48 Hours of Request				
	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year Total	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year Total
Alamance-Caswell-Rockingham*			100.0%	100.0%	100.0%			92.5%	100.0%	96.6%
Albemarle			100.0%	100.0%	100.0%			90.9%	81.9%	87.9%
Catawba	79.7%	100.0%	100.0%	100.0%	90.8%	84.0%	87.9%	96.0%	72.7%	87.2%
CenterPoint	100.0%	100.0%	100.0%	100.0%	100.0%	Not Reported	93.7%	Not Reported	100.0%	63.4%
Crossroads	100.0%	100.0%	100.0%	100.0%	100.0%	59.0%	96.3%	93.9%	94.1%	87.9%
Cumberland	98.3%	100.0%	98.7%	99.1%	99.0%	83.8%	92.9%	82.9%	72.2%	83.8%
Durham	100.0%	100.0%	100.0%	100.0%	100.0%	98.2%	95.2%	99.8%	90.1%	96.2%
Eastpointe	92.7%	100.0%	100.0%	100.0%	98.1%	40.6%	13.6%	100.0%	100.0%	64.8%
Edgecombe-Nash										
Five County*	96.9%	98.8%	99.1%	99.8%	99.0%	78.2%	86.6%	87.1%	97.5%	88.9%
Foothills	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Guilford	Not Reported	100.0%	100.0%	100.0%	82.6%	Not Reported	81.5%	85.2%	100.0%	39.0%
Johnston	100.0%	100.0%	100.0%	100.0%	100.0%	53.3%	100.0%	100.0%	100.0%	81.6%
Mecklenburg	100.0%	100.0%	100.0%	100.0%	100.0%	16.7%	19.0%	100.0%	100.0%	28.9%
Neuse*	100.0%	100.0%	100.0%	100.0%	100.0%	63.4%	93.2%	97.0%	100.0%	89.5%
New River	99.4%	100.0%	100.0%	100.0%	99.7%	72.2%	92.1%	99.4%	98.9%	93.6%
Onslow-Carteret*	100.0%	100.0%	100.0%	Not Reported	100.0%	100.0%	98.8%	98.9%	Not Reported	99.1%
Orange-Person-Chatham	100.0%	100.0%	100.0%	100.0%	100.0%	40.9%	90.0%	73.9%	98.8%	84.8%
Pathways			100.0%	100.0%	100.0%			95.4%	88.8%	92.2%
Piedmont										
Pitt	100.0%	49.1%	100.0%	100.0%	85.7%	100.0%	88.9%	62.1%	70.2%	77.6%
Roanoke-Chowan										
Sandhills Center*	100.0%	100.0%	100.0%	100.0%	100.0%	89.0%	90.8%	87.8%	93.4%	90.2%
Smoky Mountain	100.0%	100.0%	100.0%	100.0%	100.0%	86.0%	73.7%	73.3%	73.9%	75.4%
Southeastern Center	100.0%	100.0%	100.0%	100.0%	100.0%	84.8%	89.5%	93.2%	96.7%	91.7%
Southeastern Regional	85.6%	100.0%	97.6%	100.0%	94.6%	91.8%	82.8%	42.2%	88.5%	74.7%
Tideland										
Wake	100.0%	100.0%	100.0%	100.0%	100.0%	87.4%	91.0%	92.1%	92.0%	90.6%
Western Highlands			100.0%	100.0%	100.0%			70.9%	72.7%	71.8%
Wilson-Greene										
State Average	79.5%	99.3%	99.9%	100.0%	96.1%	80.1%	91.1%	88.5%	90.6%	88.2%

LMEs shaded gray were not subject to the Performance Contract and were not required to provide this data for the period indicated.

LMEs annotated with an asterisk (*) merged or reconfigured July 2005. The LMEs listed above are the configuration as of July 2005.

Year Total and State Average percentages were calculated by dividing the total number receiving services within the indicated timeframe by the total number that needed services.

Need Emergent	Rec'd Emergent	Need Emergent	Rec'd Emergent	Need Emergent	Rec'd Emergent	Need Emergent	Rec'd Emergent	Need Emergent	Rec'd Emergent	Need Urgent	Rec'd Urgent	Need Urgent	Rec'd Urgent	Need Urgent	Rec'd Urgent	Need Urgent	Rec'd Urgent	Need Urgent	Rec'd Urgent
1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year Total	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year Total	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year Total	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Year Total
		345	345	335	335	680	680					40	37	47	47	87	84		
		61	61	33	33	94	94					328	298	160	131	488	429		
59	47	31	31	26	26	14	14	130	118	25	21	33	29	25	24	11	8	94	82
263	263	32	32	579	579	686	686	1,560	1,560	127	NR	537	503	130	NR	0	0	794	503
139	139	171	171	286	286	199	199	795	795	117	69	109	105	114	107	289	272	629	553
173	170	166	166	156	154	107	106	602	596	105	88	113	105	105	87	79	57	402	337
163	163	194	194	210	210	200	200	767	767	546	536	313	298	499	498	423	381	1,781	1,713
55	51	39	39	54	54	61	61	209	205	32	13	22	3	25	25	29	29	108	70
						0	0									0	0		
195	189	252	249	432	428	590	589	1,469	1,455	55	43	82	71	132	115	119	116	388	345
226	226	249	249	395	395	309	309	1,179	1,179	102	102	167	167	196	196	165	165	630	630
727	NR	1,300	1,300	969	969	1,178	1,178	4,174	3,447	77	NR	27	22	27	23	10	10	141	55
24	24	9	9	2	2	3	3	38	38	15	8	13	13	7	7	3	3	38	31
6	6	9	9	16	16	33	33	64	64	18	3	21	4	6	6	0	0	45	13
122	122	219	219	309	309	270	270	920	920	112	71	103	96	99	96	172	172	486	435
478	475	202	202	140	140	70	70	890	887	306	221	655	603	715	711	620	613	2,296	2,148
153	153	119	119	138	138	NR	NR	410	410	368	368	493	487	755	747	NR	NR	1,616	1,602
16	16	6	6	2	2	129	129	153	153	22	9	10	9	23	17	83	82	138	117
		492	492	691	691	1,183	1,183					391	373	367	326	758	699		
				0	0											0	0		
42	42	53	26	47	47	47	47	189	162	29	29	63	56	66	41	47	33	205	159
				0	0											0	0		
124	124	576	576	732	732	532	532	1,964	1,964	100	89	379	344	466	409	347	324	1,292	1,166
340	340	271	271	297	297	270	270	1,178	1,178	121	104	186	137	270	198	257	190	834	629
14	14	15	15	8	8	23	23	60	60	99	84	408	365	340	317	212	205	1,059	971
90	77	82	82	41	40	44	44	257	243	171	157	198	164	192	81	122	108	683	510
				0	0											0	0		
346	346	354	354	390	390	339	339	1,429	1,429	358	313	344	313	353	325	323	297	1,378	1,248
		212	212	349	349	561	561					247	175	271	197	518	372		
				0	0											0	0		
3,755	2,987	4,349	4,319	6,339	6,332	6,512	6,510	20,955	20,148	2,905	2,328	4,276	3,894	5,551	4,913	4,156	3,766	16,888	14,901

APPENDIX A

North Carolina Facilities Designated to Accept Involuntary Commitments IVC Listing Updated: December 19, 2005

Note: a. Please contact your MH/DD/SA Local Management Entity for assistance rather than calling the IVC facility directly. This will promote better continuity of care, both in terms of admission and in discharge planning. Staff are available through each LME Crisis Services Unit to assist with assessments and placements on a 24/7 basis.

b. For a listing of MHDDSA Local Management Entities, visit: <http://www.dhhs.state.nc.us/mhddsas/lmedirectory.htm>

Line #	Name of Facility	Street Address of Service Site	City	Contact: Admissions Office Contact: Phone #	Fax # (to IVC unit)	Primary Service Area	Type (MI=Mentally Ill SA=Substance Abuse)	Age Range Served	Gender Served
1	Alamance Regional Medical Center	1240 Huffman Mill Road	Burlington	336-538-7893	336-538-7979	Statewide	MI & SA	18+	Both
2	Beaufort County Hospital	628 E 12th Street	Washington	252-975-4416	252-948-4833	Statewide	MI & SA	18+	Both
3	Broughton Hospital	1000 S Sterling Street	Morganton	828-433-2071	828-433-2082	Western Region	MI & SA	12+	Both
4	Brynn Marr Hospital	192 Village Drive	Jacksonville	910-577-1900	910-577-2767	Statewide	MI & SA	4+	Both
5	Cape Fear Valley Medical Center - Adult	3425 Melrose Road	Fayetteville	910-609-3662	910-609-3095	Statewide	MI & SA	12+	Both
6	Carolinas Medical Center - Randolph	1000 Blythe Blvd.	Charlotte	704-358-2700	704-444-2425	Statewide	MI	6+	Both
7	Catawba Valley Medical Center	810 Fairgrove Church Road, SE	Hickory	828-326-2765	828-326-3322	Statewide	MI & SA	18+	Both
8	Charles Cannon Memorial Hospital	434 Hospital Drive	Linville	828-737-7600	828-737-7601	Statewide	MI	18+	Both
9	Cherry Hospital	201 Stevens Mills Road	Goldsboro	919-731-3326	919-731-3793	Eastern Region	MI & SA	12+	Both
10	Coastal Plains Hospital	2301 Medpark Drive	Rocky Mount	252-937-5404	252-937-5465	Statewide	MI & SA	18+	Both
11	Dorothea Dix Hospital	820 S. Boylan Avenue	Raleigh	919-733-5510	919-733-6444	South Central Region	MI & SA	13+	Both
12	Duke University	100 Ward St	Durham	919-684-3151	919-681-7244	Statewide	MI & SA	18+	Both
13	Duplin General Hospital	401 North Main Street	Kenansville	910-296-2786 or 910-296-2787	910-296-2949	Eastern Region	MI	18+	Both
14	Durham Regional Hospital	3643 N. Roxboro Road	Durham	919-470-6137	919-470-6243	Statewide	MI	18+	Both
15	First Health-Moore Regional Hospital	155 Memorial Drive	Pinehurst	910-715-1000	910-572-4140	Statewide	MI & SA	13+	Both

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16	Forsyth Medical Center	3333 Silas Creek Parkway	Winston-Salem	336-718-3550	336-718-9255	Forsyth	MI & SA	18+	Both
17a	Frye Regional Medical Center - General Adult Psychiatric Unit	South Campus, One Third Avenue, N. W.	Hickory	828-328-2226 or 800-784-3793	828-315-5769	Statewide	MI & SA	18+	Both
17b	Frye Regional Medical Center - Adult Psychiatric	South Campus, One Third Avenue, N. W.	Hickory	828-328-2226 or 800-784-3793	828-315-5769	Statewide	MI (able to function in group setting)	18+	Both
17c	Frye Regional Medical Center - Adolescent	South Campus, One Third Avenue, N. W.	Hickory	828-328-2226 or 800-784-3793	828-315-5769	Statewide	MI	12-17	Both
17d	Frye Regional Medical Center - Detox-Dual Diagnosis	South Campus, One Third Avenue, N. W.	Hickory	828-328-2226 or 800-784-3793	828-315-5769	Statewide	MI / MISA	18+	Both
17e	Frye Regional Medical Center - DD Unit	South Campus, One Third Avenue, N. W.	Hickory	828-328-2226 or 800-784-3793	828-315-5769	Statewide	MI + Secondary DD	18+	Both
18a	Gaston Memorial Hospital - Adult	2525 Court Drive	Gastonia	704-834-7100	704-834-2152	Statewide	MI & SA	18+	Both
18b	Gaston Memorial Hospital - Child & Adolescent	2525 Court Drive	Gastonia	704-834-7100	704-834-2152	Statewide	MI	5-17	Both
19	Good Hope Hospital (currently inactive - psych unit closed for renovation; anticipate reopening in January 2006)	410 Denim Drive	Erwin	910-897-6151 x287	910-897-2430	Statewide	MI	21+	Both
20	Halifax Regional Medical Center	250 Smith Church Rd.	Roanoke Rapids	252-535-8440	252 535-8449	Warren , Halifax, Granville, Franklin, Vance Counties	MI & SA	5-80	Both

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21	High Point Regional	601 North Elm Street	High Point	336-878-6084	336-878-6105	Statewide	MI & SA	18+	Both
22a	Holly Hill Hospital - Adult & Adolescent	3019 Falstaff Road	Raleigh	919-250-7015	919-231-3231	Statewide	MI & SA	12+	Both
22b	Holly Hill Hospital - Child	3019 Falstaff Road	Raleigh	919-250-7015	919-231-3231	Statewide	MI	5-12	Both
23	John Umstead Hospital	1003 12th Street	Butner	919-575-7211/ 919-575-7947	919-575-7013	North Central Region	MI & SA	6+	Both
24	Johnston Memorial Hospital	Brightleaf Blvd.	Smithfield	919-934-8171 x7540	919-934-4835	Eastern Region	MI & SA	18+	Both
25	Julian F. Keith ADATC	201 Tabernacle Road	Black Mountain	828-669-3475	828-669-3451	Western Region	SA	18+	Both
26	Kings Mountain Hospital, Inc.	706 West King St	Kings Mountain	704-739-3601	704-739-0800	West Region	MI & SA	18+	Both
27	Margaret R. Pardee Memorial Hospital	800 North Justice Street	Hendersonville	828-696-4250	828-696-4256	Statewide	MI	18+	Both
28a	Mission/St. Joseph's Health System - Adult	509 Biltmore Avenue	Asheville	828-213-5245	828-213-5251	Statewide	MI & SA	18+	Both
28b	Mission/St. Joseph's Health System - Child	509 Biltmore Avenue	Asheville	828-213-5245	828-213-5251	Statewide	MI & SA	5-12	Both
29	Moses Cone Hospital	1200 N. Elm Street	Greensboro	336-832-9600	336-632-3512	Statewide	MI & SA	5+	Both
30	New Hanover Regional Medical Center	2131 South 17th Street	Wilmington	910-343-7787	910-815-5849	Statewide	MI & SA	18+	Both
31	Onslow County (Non-Hospital Medical Detox) Behavioral Health Care Services	215 Memorial Drive	Jacksonville	910-353-5118	910-353-1436	Eastern Counties	MI & SA	18+	Both

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32a	Park Ridge Hospital - Adult	100 Hospital Drive	Naples	828-681-2227	828-681-2722	Statewide	MI/ Nervous Disorders/ Eating Disorders	18+	Females
32b	Park Ridge Hospital - Geriatric	100 Hospital Drive	Naples	828-681-2227	828-681-2722	Statewide	MI with Medical Issues	>65	Both
32c	Park Ridge Hospital - Alzheimer/Dementia	100 Hospital Drive	Naples	828-681-2227	828-681-2722	Statewide	MI	>65	Both
33	Pitt County Memorial Hospital - Adult	2100 Stantonsburg Road	Greenville	1-800-816-7264	252-847-6808	Statewide	MI	18+	Both
34	Pitt Detox	203 Government Circle	Greenville	252-413-1600	252-413-1818	Pitt	SA	18+	Both
35	Presbyterian Healthcare	200 Hawthorne Rd	Charlotte	704-384-4000	704-384-4296	Statewide	MI & SA	5+	Both
36	R. J. Blackley ADATC (Unit of John Umstead Hospital)	1003 12th Street	Butner	919-575-7928	919-575-9260	Central Region	SA	18+	Both
37a	Roanoke - Chowan Hospital Adult	111 Hertford High Dr.	Ahoskie	252-209-3056	252-209-3070	East Region	MI	18+	Both
37b	Roanoke - Chowan Hospital Geriatric (Effective 9/1/05)	111 Hertford High Dr.	Ahoskie	252-209-3056	252-209-3070	East Region	MI* With Medical Issues	55+	Both
38	Roxie Avenue Center	1724 Roxie Avenue	Fayetteville	910-484-1212	910-321-9955	Cumberland	SA	18+	Both
39	Sandhills Regional Medical Center	1000 West Hamlet Ave	Hamlet	910-205-8000	910-205-8065	Statewide	MI	18+	Both
40	Southeastern Regional Medical Center	300 West 27th St.	Lumberton	910-671-5000	910-671-5200	Southeast Region	MI & SA	18+	Both
41	The Balsam Center for Hope and Recovery	91 Timberlane Drive	Waynesville	828-454-1098/800-849-6127	828-454-9242	Smoky Mountain	MI & SA	18+	Both

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42	Thomasville Medical Center Geriatric Behavioral Health Center	207 Old Lexington Rd	Thomasville	336-472-2000	336-476-2534	Statewide	MI	>55	Both
43a	University of North Carolina Hospitals - Adult	101 Manning Drive	Chapel Hill	919-966-4131	919-966-3709	Statewide	MI & SA	18+	Both
43b	University of North Carolina Hospitals - Child	101 Manning Drive	Chapel Hill	919-966-4131	919-966-3709	Statewide	MI	5-12	Both
43c	University of North Carolina Hospitals - Geriatric	101 Manning Drive	Chapel Hill	919-966-4131	919-966-3709	Statewide	MI	50+	Both
44	Veterans Affairs Medical Center	1100 Tunnel Road	Asheville	828-298-7911 ext. 5526	828-299-5897	Statewide	MI* Veterans Only	18+	Both
45	Veterans Affairs Medical Center	1601 Brenner Avenue	Salisbury	704-638-9000	704-638-3405	Statewide	MI & SA* Veterans Only	18+	Both
46	Veterans Affairs Medical Center	2300 Ramsey Street	Fayetteville	910-822-7059	910-482-5099	Statewide	MI & SA* Veterans Only	18+	Both
47	Veterans Affairs Medical Center	508 Fulton Street	Durham	919-286-0411 ext. 7483	919-250-1176	North Central	MI & SA* Veterans Only	18+	Both
48a	Wake Forest University Baptist Medical Center - Adult	Medical Park Blvd.	Winston-Salem	336-713-8100	336-713-8101	Statewide	MI & SA	18+	Both
48b	Wake Forest University Baptist Medical Center - Child and Adolescent	Medical Park Blvd.	Winston-Salem	336-713-8100	336-713-8101	Statewide	MI	5-17	Both
49	Womack Army Medical Center	2817 Reilly Rd.	Ft. Bragg	910-907-6000	910-907-7794	Cumberland	MI & SA* Active military/ family	18+	Both

APPENDIX B

Crisis Portal of Entry Directory

<i>LME</i>	<i>Counties Served</i>	<i># of Crisis Units</i>	<i>City</i>	<i>Physical Address</i>	<i>Daytime Phone #</i>	<i>After Hours/ Weekend/ Holidays Phone #</i>	<i>Crisis Coordinator</i>	<i>E-mail Address</i>
<i>Alamance-Caswell-Rockingham MH/DD.SA</i>	<i>Alamance and Caswell</i>	<i>2</i>					<i>Carman Gill</i>	<i>cgill@acmhddsa.org</i>
	Alamance	1	Burlington	319 N. Graham Hopedale Rd.	336-513-4200 ext 112	336-513-4444		
	Caswell	1	Yanceyville	339 Wall St	336-694-4333	336-513-4444		
<i>Albemarle MH/DD/SA Services</i>	<i>Camden, Chowan, Currituck, Dare, Pasquotank, Perquimans</i>	<i>7</i>					<i>Sandra Jordan-Leigh</i>	<i>sandrajl@albermarlemhc.org</i>
	Camden	1	Camden	160A Camden Medical Park	252-335-5158	888-627-4747		
	Chowan	1	Edenton	202 West Hicks St.	252-482-7493	888-627-4747		
	Currituck	1	Grandy	6644 Caratocke Hwy	252-453-8886	888-627-4747		
	Dare	1	Nags Head	2514 South Croatan St	252-441-9400	888-627-4747		
	Dare	1	Avon	Sun Realty Building Hwy 12	252-995-4951	888-627-4747		
	Pasquotank	1	Elizabeth City	305 E Main St	252-335-0803	888-627-4747		
	Perquimans	1	Hertford	101 Arpdc St.	252-426-5107	888-627-4747		
<i>Mental Health Servcies of Catawba County</i>	<i>Catawba</i>	<i>1</i>	<i>Hickory</i>	<i>1985 Tate Boulevard SE Suite 529</i>	<i>828-327-2595</i>	<i>828-327-2595</i>	<i>Kim Martin</i>	<i>Kimm@catawbacountync.gov</i>
<i>(Catawba Valley Behavioral Health)</i>	<i>Catawba</i>	<i>1</i>	<i>Hickory</i>	<i>1985 Tate Boulevard SE</i>	<i>828-695-5941</i>	<i>828-695-5900</i>	<i>George Muse, Ph.D.</i>	<i>Gmuse@catawbacountync.gov</i>
<i>CenterPoint Human Services</i>	<i>Davie, Forsyth, Stokes</i>	<i>3</i>					<i>Leighann Warren</i>	<i>Leighann.Warren@hoperidge.org</i>
	Davie	1	Mocksville	229 Hospital St	336-751-2195	336-725-2195		
	Forsyth	1	Winston-Salem	725 N Highland Ave	336-725-7777	336-725-2195		

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	Stokes	1	King	167 Moore Rd.	336-725-7777	336-725-2195		
<i>Crossroads Behavioral Healthcare</i>	<i>Iredell, Surry, Yadkin</i>	<i>5</i>					<i>Kurt Williard</i>	<i>kwillard@crossroadsbhc.org</i>
	Iredell	1	Mooresville	412 East Center Ave.	888-235-4673	888-235-4673		
	Iredell	1	Statesville	Hwy 21 N	888-235-4673	888-235-4673		
	Surry	1	Elkin	119 West Main St.	888-235-4673	888-235-4673		
	Surry	1	Mt. Airy	351 Riverside Dr	888-235-4673	888-235-4673		
	Yadkin	1	Yadkinville	320 East Lee Ave	888-235-4673	888-235-4673		
<i>Cumberland County Mental Health Center</i>	<i>Cumberland</i>	<i>3</i>					<i>Densie Lucas</i>	<i>dluca@mail.ccmentalhealth.org</i>
	Cumberland	1	Fayetteville	711 Executive Place	910-323-0601	877-223-4617		
	Cumberland	1	Fayetteville	109 Bradford Place	910-323-0601	877-233-4617		
	Cumberland	1	Fayetteville	1638 Owen Dr	910-323-0601	877-233-4617		
<i>Davidson MH Authority</i>	<i>PART OF SANDHILLS</i>							
<i>The Durham Center Providing Behavioral Health & Disability Services</i>	<i>Durham</i>	<i>1</i>	<i>Durham</i>	<i>2609 N Duke St Suite 900</i>	<i>919-313-0260</i>	<i>800-510-9135</i>	<i>Marty Wagner</i>	<i>Martiw@telecarecorp.com</i>
<i>Eastpointe</i>	<i>Sampson</i>	<i>1</i>	<i>Wallace</i>	<i>101 South Grantham St</i>	<i>910-285-2720</i>	<i>800-913-6109</i>	<i>Suzanne Lewis</i>	<i>slewis@eastpoint.net</i>
<i>Edgecombe-Nash-Wilson-Greene MH/DD/SA Services</i>	<i>Edgecombe, Nash, Wilson, Greene</i>	<i>3</i>					<i>Barry Chesis</i>	<i>BarryChesis@en.ncmh.org</i>
	Edgecombe	1	Tarboro	3007 North Main St	252-823-6031	888-893-8640	Barry Chesis	Amory.Sheffield@en.ncmh.org
	Nash	1	Rocky Mount	500 Medical Arts Mall	252-937-8141	888-893-8640		
	Wilson	1	Wilson	1709 South Tarboro St	252-399-8021	888-399-8021		

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<i>Five County Mental Health Area Authority</i>	<i>Franklin, Granville, Halifax, Vance, Warren</i>	<i>2</i>					<i>Curtis Martin</i>	<i>curtis.martin@vgfw.ncmh.org</i>
	<i>Franklin, Granville, Halifax, Vance, Warren</i>	<i>1</i>	<i>Henderson</i>	<i>134 S. Garnett St.</i>	<i>252-430-1330</i>	<i>877-619-3761</i>		
<i>(Halifax Regional Medical Center Outpatient Psychiatric Department)</i>		<i>1</i>	<i>Roanoke Rapids</i>	<i>210 Smith Church Rd, 4th Floor</i>	<i>252-537-6174</i>			
<i>Foothills MH/DD/SA Program</i>	<i>Burke</i>	<i>1</i>	<i>Morganton</i>	<i>2130 NC 18/US 64</i>	<i>828-432-2846</i>	<i>866-327-4968</i>	<i>Elaine Gobel</i>	<i>elaine.gobel@foothills-bhc.org</i>
<i>Guilford Center for Behavioral Health and Disability Services</i>	<i>Guilford</i>	<i>3</i>					<i>Susan Campbell</i>	<i>Scampbell@guilfordcenter.com</i>
	<i>Guilford</i>	<i>1</i>	<i>High Point</i>	<i>211 S. Centenial St</i>	<i>336-845-4456</i>	<i>336-641-4993</i>		
	<i>Guilford</i>	<i>1</i>	<i>Greensboro</i>	<i>201 N Eugene St</i>	<i>336-641-4993</i>	<i>336-641-4993</i>		
	<i>Guilford</i>	<i>1</i>	<i>Greensboro</i>	<i>232 N Edgeworth St</i>	<i>336-641-4981</i>	<i>336-641-4993</i>		
<i>Johnston Area MH/DD/SA Authority</i>	<i>Johnston</i>	<i>1</i>	<i>Smithfield</i>	<i>521 N. Brightleaf Blvd</i>	<i>919-989-5500</i>	<i>919-989-5000</i>	<i>Cindy Koempel</i>	<i>cindy.koempel@johnstonnc.com</i>
<i>Lee-Harnett MH Authority</i>	<i>PART OF SANDHILLS</i>							
<i>Mecklenburg County Area MH/DD/SA Authority</i>	<i>Mecklenburg</i>	<i>8</i>			<i>704-432-1978</i>		<i>Debbie Dukes, LPC</i>	<i>DUKESD@co.mecklenburg.nc.us</i>
	<i>Mecklenburg</i>	<i>1</i>	<i>Charlotte</i>	<i>720 East Fourth St</i>	<i>704-336-8214</i>	<i>704-336-2800</i>		
	<i>Mecklenburg</i>	<i>1</i>	<i>Charlotte</i>	<i>429 Billingsley Rd</i>	<i>704-336-3067</i>	<i>704-336-3067</i>		
	<i>Mecklenburg</i>	<i>1</i>	<i>Charlotte</i>	<i>534 Spratt St</i>	<i>704-334-4731</i>	<i>704-358-2800</i>		
	<i>Mecklenburg</i>	<i>1</i>	<i>Charlotte</i>	<i>5800 Executive Center</i>	<i>704-227-0607</i>	<i>704-227-0607</i>		

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	Mecklenburg	1	Charlotte	801 E. Fourth St	704-353-0923	704-336-3067		
	Mecklenburg	1	Charlotte	1516 Elizabeth Dr.	704-376-7180	704-376-7180		
	Mecklenburg	1	Charlotte	145 Remount Rd	704-332-9001	704-332-9001		
	Mecklenburg	1	Charlotte	1210 N. Tryon St	704-334-3187	704-336-3067		
<i>Neuse Center for MH/DD/SA Services</i>	<i>Craven</i>	<i>1</i>	<i>New Bern</i>	<i>403 George St.</i>	<i>252-639-7780</i>	<i>252-639-7780</i>	<i>Cynthia Blow</i>	<i>cblow@neusecenter.org</i>
<i>New River Behavioral HealthCare</i>	<i>Alleghany, Ashe, Avery, Watauga, Wilkes</i>	<i>5</i>						
	Alleghany	1	Sparta	1650 Hwy 18 South	336-372-4095	866-333-8545	Pam Andrews	andrewsp@newriver.org
	Ashe	1	Jefferson	221 West Main St	336-246-4542	866-333-8545	Gail Hawkinson	hawkinsong@newriver.org
	Avery	1	Newland	211 Newland St.	828-733-5889	866-333-8545	Gail Hawkinson	hawkinsong@newriver.org
	Watauga	1	Boone	132 Popular Grove Connector suite B	828-264-8759	866-333-8545	Gail Hawkinson	hawkinsong@newriver.org
	Wilkes	1	North Wilkesboro	1430 Willow Ln	336-667-5151	866-333-8545	Pam Andrews	andrewsp@newriver.org
<i>Onslow-Carteret Behavioral Healthcare Services</i>	<i>Carteret, Onslow</i>	<i>2</i>					<i>Elizabeth Sher</i>	<i>Elizabeth_Sher@ocbhs.org</i>
	Carteret	1	Morehead City	3820-B Bridges Street	252-726-0707	252-726-0707		
	Onslow	1	Jacksonville	215 Memorial Drive	910-353-5118	910-353-5118		
<i>Orange-Person- Chatham MH/DD/SA Authority</i>	<i>Chatam, Orange, Person</i>	<i>4</i>					<i>Sarah Lugar</i>	<i>Slugar@OPC-MHC.org</i>
	Chatham	1	Pittsboro	40 Camp Drive	919-542-4422	919-542-4422		
	Orange	2	Hillsborough, Chapel Hill	100 Manning Drive	919-913-4100	1-866-565-8216		

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	Person	1	Roxboro	209 W Barden Street	336-599-8366	336-599-8366		
<i>Pathways MH/DD/SA</i>	<i>Gaston</i>	<i>3</i>						
	Gaston	1	Gastonia	2505 Court Drive	1-800-898-5898	704-867-4357	Sheila Wall	Swall@pathmdddsa.org
	Lincoln	1	Lincolnton	311 McBee Street	1-800-898-5898	704-735-4357	Steve Wilhelm	Swilhelm@pathmhddsa.org
	Cleveland	1	Shelby	917 1ST Street	1-800-898-5898	704-476-4000	Adam Kurtzman	Akurtzman@pathmhddsa.org
<i>Piedmont Behavioral Healthcare</i>								
<i>Pitt County MH/DD/SA Center</i>	<i>Pitt</i>	<i>1</i>	<i>Greenville</i>	<i>203 Government Circle</i>	<i>252-902-2100</i>	<i>252-902-2100</i>	<i>Nancy Cleghorn</i>	<i>Nscleghorn@co.pitt.nc.us</i>
<i>Roanoke-Chowan Human Services Center</i>	<i>Bertie, Gates, Hertford, Northampton</i>	<i>1</i>	<i>Ahoskie</i>	<i>144 Community College Road</i>	<i>252-332-4442 252-332-5306 877-685-2415</i>	<i>252-332-4442 877-685-2415</i>	<i>Cham Trowell</i>	<i>cham.trowell@ncmail.net</i>
<i>Sandhills Center for MH/DD/SA Services</i>	<i>Anson, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond</i>	<i>8</i>					<i>Victoria Whitt</i>	<i>VictoriaW@sandhillscenter.org</i>
	Anson	1	Wadesboro	704 Old Lilesville Road	704-694-6588	704-694-6588		
	Harnett	1	Buis Creek	5841 Hwy 421 South	910-893-5727	910-893-5727		
	Hoke	1	Raeford	121 E. Elwood Avenue	910-875-8156	910-875-8156		
	Lee	1	Sanford	130 Carbonton Road	919-774-6521	919-774-6521		
	Montgomery	1	Troy	227 N Main Street	910-572-3681	910-572-3681		
	Moore	1	Pinehurst	205 Memorial Drive	910-295-6853	910-295-6853		
	Randolph	1	Asheboro	110 W. Walker Drive	336-633-7000	336-633-7000		
	Richmond	1	Rockingham	116 Lawrence Street	910-895-2462	910-895-2462		

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<i>Smoky Mountain Center</i>	<i>Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain</i>	<i>1</i>	<i>Waynesville</i>	<i>91 Timberlane Drive</i>	<i>828-454-1098</i>	<i>800-849-6127</i>	<i>Christine Mercier</i>	<i>christine@smokymountaincenter.com</i>
<i>Southeastern Center for MH/DD/SA Services</i>	<i>Brunswick, New Hanover, Pender</i>	<i>3</i>					<i>Tammy Knight</i>	<i>knight@secmh.org</i>
	Brunswick	1	Wilmington	2023 S 17th Street	910-251-6551	910-251-6551		
	New Hanover	1	Wilmington	2023 S 17th Street	910-251-6551	910-251-6551		
	Pender	1	Wilmington	2023 S 17th Street	910-251-6551	910-251-6551		
<i>Southeastern Regional MH/DD/SA Services</i>	<i>Bladen, Columbus, Robeson, Scotland</i>	<i>1</i>	<i>Lumberton</i>	<i>2003 Godwin Avenue, 10/1 2007 W 29th Street</i>	<i>910-618-5606</i>	<i>800-672-8255</i>	<i>Julia Sinclair</i>	<i>jsinclair@srmhc.org</i>
<i>Tideland Mental Health Center</i>	<i>Beaufort, Hyde, Martin, Tyrell, Washington</i>	<i>5</i>						
	Beaufort	1	Washington	1308 Highland Drive	1-800-682-0767	1-800-682-0767	Lori Roberson	lroberson@tideland.org
	Hyde	1	Swan Quarter	1095 Main Street	252-926-3751	1-800-682-0767	Victor Armstrong	varmstrong@tideland.org
	Martin	1	Williamston	210 W Liberty Street	252-792-5151	1-800-682-0767	Blain Cargile	bcargile@tideland.org
	Tyrell	1	Columbia	1208 Highway 64 East	252-796-0595	1-800-682-0767	Victor Armstrong	varmstrong@tideland.org
	Washington	1	Plymouth	716 Washington Street	252-793-1154	1-800-682-0767	Victor Armstrong	varmstrong@tideland.org
<i>Wake County Human Services</i>	<i>Wake</i>	<i>1</i>	<i>Raleigh</i>	<i>3000 Falstaff Road</i>	<i>919-2503133</i>	<i>919250-3133</i>	<i>Willie Sanders</i>	<i>wanders@co.wake.nc.us</i>
Wayne MH Authority	PART OF EASTPOINTE							

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Western Highlands Network	Buncombe, Henderson, Madison, Mitchell, Polk, Rutherford, Transylvania, Yancey	1	Asheville	356 Biltmore Ave.	828-225-2800	828-225-2782 800-951-3792	Charles A. Schoenheit, LCSW	charlie@westernhighlands.org

I. Background

Session Law 2005-371, House Bill 1112 requires *“The Department of Health and Human Services to develop a central listing of mental health facilities designated to assist in the placement of individuals to be involuntarily committed and require area authorities to maintain a crisis response service”*. Section one of this act stipulates that, *“The Department of Health and Human Services, Division of Mental Health, Developmental Disabilities, and Substance Abuse Services, shall develop a central listing of mental health facilities designated for the placement of individuals to be involuntarily committed to assist law enforcement officers and others. The list shall be developed from existing funds appropriated to the Department. The listing shall be accessible on the Internet and implemented not later than October 1, 2005. The Department shall report on the implementation of the listing and the status and compliance of area authorities' crisis response service to the Joint Legislative Commission on Governmental Operations and the Joint Legislative Oversight Committee on Mental Health, Developmental Disabilities, and Substance Abuse Services not later than March 1, 2006.”*

II. Central Listing Implementation Report

The Division implemented the requirement for a central listing of mental health facilities designated for the placement of individuals to be involuntarily committed on September 9, 2005. The listing was posted via the internet on the Division's public web page at: <http://www.dhhs.state.nc.us/mhddsas/ivclst-crisisresponseunits12-19-05.pdf>

The web link is prominently displayed on the web page under the header “Designated Involuntary Commitment Facilities and Crisis Response Units.” Appendix A is the list, currently posted on the Division's public webpage, of North Carolina facilities designated to accept involuntary commitments. Appendix B is the current LME Crisis Portal of Entry Directory which is also posted on the Division's public webpage. This is updated on a routine basis as information changes.

In order to determine the current posting for Involuntary Commitment Facilities (IC Facilities), Division staff contacted each IC provider on the previous list and updated all information. In addition to updating information, the Division reformatted the material and added several items, including age, gender served, etc. This information was added to assist law enforcement and other staff when assessing which facilities might be most appropriate for the individual being committed. In addition to posting the IC facilities on the Division's web page, Division staff enhanced the information by also including a listing of crisis contacts for each Local Management Entity (LME).

On September 12, 2005, immediately following the Division's posting of information on its public web page, the Division sent formal notifications to sheriffs, magistrates and the IC facilities themselves. This notification provided them with copies of S.L. 2005-371, HB 1112, and notification of the web page posting and a copy of the posted registry, along with the list of crisis service contacts.

III. Status and Compliance of Area Authorities' Crisis Response Service

Since January 1, 2005, the Performance Contract between the Department of Health and Human Services (DHHS) and the LMEs has required LMEs to:

1. Operate an Access Unit that includes a 24-hour, 365-day a year toll-free telephone line that is answered within 5 rings and a walk-in service during business hours for screening, triage, and referral of individuals seeking mh/dd/sa services, and
2. Initiate services for emergent needs within 2 hours of contact and services for urgent needs within 48 hours of contact.

LMEs report quarterly to DHHS the number of individuals requesting these services and the percent of individuals who are seen within the required timeframes. DHHS verifies the accuracy of the reported information annually through an on-site review of documentation.

Between January 1, 2005 and Dec 31, 2005, 20,148 persons received emergent services through the LMEs' Access Units. Urgent services were received by 14,901 persons. The LME compliance rates for timeliness of these services are summarized in Appendix C.

Beginning January 1, 2006 the DHHS is requiring LMEs to submit directly to the Division of Mental Health, Developmental Disabilities and Substance Abuse Services information on all individuals screened through the LME Access Unit. The data collected will allow the DHHS to track the number of people requesting service by disability, the type of service being requested, the disposition of each request, and each individual's subsequent engagement in services through the public mental health, developmental disabilities and substance abuse services system.

In response to Session Law 2005-371 (HB1112) Section 2, the DHHS will amend the DHHS-LME Performance Contract to require initiation of emergent services within one hour of contact with the LME Access Unit beginning July 1, 2006.